

Worried about a child or young person?



Report Child Abuse

If you are worried that a child or young person is at risk or is being abused, contact the children's social care team at their local council.

Call **999** if the **child is at immediate risk** or call the police on 101 if you think a crime has been committed.

What to report

- Child abuse includes **Physical abuse, Sexual abuse, Emotional abuse** and **Neglect**.
- Concerns of a child being exploited, including **sexual exploitation** and **criminal exploitation**.
- You do not need to be certain they have been abused – it is OK to report a suspicion.
- You can choose to remain anonymous.

What happens when you make a referral?

The person who takes the referral will decide what to do. For example, they might:

- gather more information
- ask a social worker to look into it
- contact the police
- Give you advice on what to do next

They will not be able to tell you what happens next, because of confidentiality.

How to make a referral:

Greenwich referrals should be made to the Multi-Agency Safeguarding Hub (MASH)	
Telephone number for referrals: Office hours: Mon – Thur 9am-5.30pm & Fri 9am-4.30pm	020 8921 3172
Via secure e-mail:	MASH-referrals@royalgreenwich.gov.uk
Referrals outside office hours:	020 8854 8888

If a child is in immediate danger, you should always call the Police on **999**